



## **TRIPADVISOR NAMES THE RESORT AT GOVERNORS CROSSING TOP-10 FAMILY RESORT IN AMERICA**

SEVIERVILLE, Tenn. (Thursday, August 6, 2020) – Thanks to continued guest satisfaction and excellent customer service, Tripadvisor has included The Resort at Governor's Crossing in the "Travelers' Choice Best of the Best Awards" in the Hotels for Families – United States.

The Resort placed number seven on the Travelers' Choice Top 25 Hotels for Families – United States. According to Tripadvisor hotels in this category offer "stays with awesome amenities for kids and the parents that tag along". The 232 Luxury Condominium Resort offers a wide variety of experiences for guests ranging from indoor and outdoor waterparks to Firefly Cove, a park environment with putt-putt, play areas, and fire pits. Travelers frequently note the wide variety of activities, the friendliness of employees, the cleanliness of guest rooms, in addition to the size of the luxury condominiums.

"Providing families with an exceptional getaway together is what we strive for everyday," said Kay Collier-Pittman, The Resort at Governor's Crossing President. "We carefully review guest comments to continually enhance the guest experience. Last year we opened Adventure Springs and Firefly Cove based on guest feedback and I believe that is a big reason we moved up seven spots in the ranking this year."

"It is a tremendous honor to be so highly ranked within an incredibly competitive segment. Our passion for creating memorable vacations for families is highlighted by this award."

This fall families can enjoy our newest amenity The Resort's Smoky Mountain Harvest Festival featuring Harvest Glow Nights from September 18 to November 1. This all new event transforms Firefly Cove into a bountiful harvest celebration with our very own pumpkin patch, plenty of fall décor, and kid friendly games and activities. Then each night Firefly Cove glows to life with more than 100 carved pumpkins, festive lights, and plenty of family time around the fire pits.

For more information about the Resort at Governor's Crossing, visit [www.GovernorsCrossing.com](http://www.GovernorsCrossing.com) or call 1-800-497-5749.

For more information about Tripadvisor's Travelers' Choice Best of the Best Awards, visit <https://www.tripadvisor.com/TravelersChoice-Hotels-cFamily-g191>.

About the Resort at Governor's Crossing: A family-oriented Resort in Sevierville, TN, The Resort at Governors Crossing features 232 Luxury Condominiums, indoor and outdoor waterparks, and Firefly Cove. The Resort takes inspiration from their location in the Foothills of the Great Smoky Mountains and offers a mountain modern experience with deep roots in nature and the outdoors. The Resort has been recognized time and time again for exceptional service and incredible guest experiences. The Resort at Governor's Crossing is open year-round with an outdoor waterpark that operates seasonally.